



Dual Core MAC - Symantec AntiVirus Unmanaged Client Installation

Product Information:

Symantec AntiVirus Corporate Edition	Version 10.0.1
---	----------------

Critical: Please remove any pre-existing anti-virus software (e.g. Virex)

To Remove Virex:

1. Either download Virex Installer from <http://internal.law.harvard.edu/its/software/mac/> and run "Virex Uninstall" or delete Virex folder from Macintosh HD>Applications>Virex)
2. Restart Mac.

Install Symantec AntiVirus:

1. You should have Administrator rights to your Mac.
2. Save and close out of any open documents or applications.
3. Open Safari and go to the following address:
<http://www.law.harvard.edu/administration/its/students/antivirus.php>
4. Click on the **Install Symantec Anti-Virus Software for Mac PART 1 (DMG file)** link.
5. If asked if you are sure you want to continue downloading, click **Continue**.
6. Double click **Symantec AntiVirus Installer** icon in the Symantec AntiVirus 10 CD Window.
7. Click the **Continue** button repeatedly until you get to the license agreement screen. Click **Agree**.
8. Click on the destination volume onto which you want to install Symantec Antivirus (usually Macintosh HD) and click **Continue**.
9. Click **Upgrade** or **Install**.
10. If prompted, type your computer password.
11. Click **Continue Installation** when asked if you are sure you want to proceed with the install.

YOU GET THE ERROR MESSAGE HERE:

"Symantec Antivirus could not continue. Please run live update or re-install SAV and restart. (Code 10)"

*The software will install AutoProtect properly once you run LiveUpdate.
Please review the below to help you run LiveUpdate."*

- 11a. Double Click on "Macintosh HD"
- 11b. Double Click on "Applications"
- 11c. Double Click on "Symantec AntiVirus"
- 11d. Click on "LiveUpdate"
- 11e. Click on "Update Everything Now"



12. Restart your machine.
13. Login to computer.
14. Open Safari and go to the following address:
<http://www.law.harvard.edu/administration/its/students/antivirus.php>
15. Click on the **Install Symantec Anti-Virus Software for Mac PART 2 (ZIP file)** link. If asked if you are sure you want to continue downloading, click **Continue**.
16. An **Install Symantec AutoProtect Preferences** window will appear. Click **Continue**.
17. Click the **Continue** button repeatedly until you get to the license agreement screen. Click **Agree**.
18. Click on the destination volume onto which you want to install Symantec Antivirus Auto Protect Preferences (usually Macintosh HD) and click **Continue**.
19. Click **Install**
20. If prompted, enter your computer's password.
21. When you see the message "The software was successfully installed" click the **Close** button.

Configure Weekly Updates:

22. Click **Macintosh HD**.
23. Click **Applications**.
24. Click **LiveUpdate**.
25. Click **Symantec Scheduler**.
26. Click **New**.
27. Click **Product Update**.
28. Select "**Do not show progress**."
29. Set "frequency" to **Weekly**.
30. Select the **day and time** that the computer is online.
31. Click **Save**.
32. Close **Symantec and Live Update**